

LV-ASQ
March 2017 Board Meeting Minutes
(March 9, 2017 at Stefano's at 6:30 PM)

Cease Blocker
Michael Humza
Chris O'Neill
Rich Wagner

Barb Blythe
Emil Lenchak
Susan Pavelko

Steve Bogar
Walt Milinichik
Dick Smith

Note: **Bold** denotes those attending

Prepared by: **Rich Wagner**

1) Motions approved:

- a. Approved Minutes of February Board Meeting.

2) Reporting:

- a. Treasurer's Report
 - i. Reviewed Treasurer's Report.
 - ii. Net loss for the year is \$2422.
 - iii. Audit was accepted
 - iv. Disposition of reserve funds in checking.
 - 1. Paperwork was sent and was bounced back.
 - 2. Will split equally between Wellington, Wellesley, and Dividend Growth.
- b. Membership
 - i. 6 New, 37 Unpaid; 427 Total
- c. Education
 - i. Will Schedule the Tools of Quality Course. Not Yet Scheduled
 - ii. Dick Will Schedule CQE
- d. Schedule for 2016-2017 meetings
 - i. March: Sharon A. Danks : Customer Satisfaction Surveying (Italiano Delite)
 - ii. April: Conference Speaker: Richard Titus – Lehigh University Management Department: Topic = Lean Six Sigma; Conference in association with MRC. To Be Held at MRC on Marcon Blvd (Contact: Cease)
 - iii. May: Tour – Ocean Spray

3) Old Business

- a. September Meeting:
 - i. Possibly bring back J.R. McGee as presenter. Dick Sent email 3/9
- b. Discussed having a round table at one of next season's meetings
 - i. Chris's ideas for topics
 - 1. Mission and Vision : The same or different
 - 2. Quality Policy : Value or Not
 - 3. Your Use of Electronic Signatures
 - 4. Audits : What Benefits are you getting
 - 5. Customer Surveys: How are they working for you
 - ii. Chris is considering the logistics of the round table
- c. Cease to talk to Sam Schadt about the possibility of a night tour of the Mack Museum
- d. Emil was contacted by two persons interested in joining the board.

4) New Business

- a. Chris presented an update to the business plan and it was approved by the board.
- b. ~~Next Meeting at April 13 at Fogelsville Hotel.~~ *Editors note: The Fogelsville Hotel was not available so the April 13 meeting will be a Stefanos.*