

Basic Tools of Quality Fall 2017 Workshop

Provided by the Lehigh Valley Section of the American Society for Quality

Date: Thursday, November 9, 2017, 8:30AM – 5:00PM (register by October 31, 2017)

Location: Courtyard By Marriott, Lehigh Valley Airport; 2160 Motel Blvd., Bethlehem, Pa.

Course Fee: \$275 for ASQ members (\$325 for non-ASQ members)
Course Text is included in Course Fee

SCHEDULE:

Registration: 8:00 a.m. - 8:30 a.m. with Continental Breakfast

Morning Session: 8:30 a.m. - Noon (one break)

Lunch: Noon - 1:00 p.m.

Afternoon Session: 1:00 p.m. - 4:30 p.m. (one break)

COURSE TOPICS AND ORGANIZATION:

Seven Original Quality Tools

Checksheets

Concentration Analysis

Deming Chart (Plan-Do-Check-Act)

Pareto Analysis

Process Capability

Pre-Control

Five Why's

Seven New Quality Tools

Lean Factory

Software Tools

WHO SHOULD ATTEND?

Anyone who desires a review of the basic tools of quality and how to apply them in problem solving.

THE INSTRUCTORS:

Cease Blocker is President and Principal of BES Consulting, which provides consulting and training for Quality and Productivity improvement. Cease is a Registered Professional Engineer, a Fellow in ASQ, and an ASQ Certified Quality Manager, a Certified Quality Auditor, and Certified Quality Improvement Associate.

Cease has spent his career in quality and operations management, including Vice President of Quality and Productivity for a billion-dollar multi-division corporation, Plant Manager of an automotive parts manufacturing plant, General Manager of a gray iron foundry, and President of an advanced technology computer software company.

Dick Dick is a Senior Member of ASQ, and an ASQ Certified Quality Engineer, Certified Reliability Engineer, and Certified Quality Auditor. Dick spent 24 years at Motorola, Inc., a Malcolm Baldrige winner and developer of the Six Sigma methodology. Dick has provided training in Six Sigma Black Belt certification as well as CQE, CRE and Design of Experiments.

LVASQ Fall 2017 Basic Tools of Quality Registration Information

Amount: \$275 (ASQ Member) or \$325 (non-ASQ member):

Payment / Registration:

Log onto Lehigh Valley ASQ website: <http://www.lehighvalleyasq.org>

choose "Local Courses".

For more class information call Cease Blocker: (610) 866-3714 or email: blocker@rcn.com

Or Call Dick Smith: (610) 683-9293 or email: rhsmith220@aol.com

REGISTRATION DEADLINE IS OCTOBER 31, 2017